## ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

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## AIACE/CENTRAL/2019/ 129

Dated 18/10/2019

To

Chairman-cum-Managing Director Singareni Colleiries Co. Ltd.

Dear Sir,

Sub: Medical Treatment at Empanelled Hospitals.

We would like to bring to your kind notice, the difficulties being faced by retired officers and employees in getting medical treatment at hospitals empanelled by the Company.

- 1. Most of the hospitals are not extending cashless treatment in spite of the agreement to give cashless treatment.
- 2. The contact person of the hospital is either not available or not responding to our needs.
- 3. The persons at registration desk plead helplessness and insist that we make payment in advance at hospital's regular rates.
- 4. Leave alone OPD treatment, the retired employees and executive are not getting In-patient treatment also as per the Scheme. This situation persists even after several letters written by CMS to the hospitals to abide by the terms of empanelment.
- 5. Really, it is very much humiliating when the hospitals turn patients away saying that they do not want to take up cases of SCCL.

Under these circumstances, the retired executives and employees of SCCL are put to considerable inconvenience and financial loss and are deprived of affordable medical facility. They have given the best portion of their lives to the betterment of SCCL and rightfully expect a decent treatment in the evening of lives.

We request you Sir, to kindly look into this matter personally and put in place an arrangement whereby SCCL executives and employees can get proper medical facility at the empanelled hospitals. It is suggested that a periodical survey of the empanelled hospitals be done to judge the situation.

Thanking You,

Regards,

P K SINGH RATHOR

Principal General Secretary

Cc

Chief of Medical Services, SCCL, Kothagudem, Distt- Khammam, Telangana.